

Contacts

Health & well-being, housing, legal, livestock and other assistance providers

Provider	Support and assistance provided	Contact
Health and Wellbeing	NSW Rural Mental Health Services provide access to local mental health services	1800 201 123
Australian Red Cross	Australian Red Cross provides personal support to those affected by the floods	1800 812 028
Housing NSW	Provides assistance with housing for those affected by the storm. Rentstart provides financial assistance for eligible clients to help them set up or maintain a tenancy in the private rental market.	1800 486 746
Insurance Council of Australia	Helping policy holders determine which insurer they are with and manage general enquiries about the claims process.	1800 734 621
Livestock and other Animals: Local Land Services	Provide assistance with livestock and other animals during a flood crisis.	1300 795 299
NSW Small Business Commissioner	Through the Small Biz Connect program small businesses can receive assistance and advice as they recovery from the impacts of natural disasters.	1300 134 359
SafeWork NSW	SafeWork NSW will replace SafeWork licences at no cost to those affected by the floods	13 10 50
Births Deaths and Marriages:	Services NSW will replace certificates and drivers licences at no cost to those affected by the floods.	137 788
Office of State Revenue	Motor Vehicle Stamp Duty Relief Motorists whose cars have been written off as a result of a natural disaster may be eligible for a stamp duty refund on their replacement vehicle. Refunds are made where the written off vehicle was comprehensively insured and the insurance does not cover duty for a replacement vehicle.	1300 139 814
Legal Assistance	Legal Aid NSW helps people with their legal problems. Legal Aid NSW lawyers can provide free legal advice and minor assistance to people affected by disasters on a range of issues including insurance, tenancy and credit and debt problems. You can call LawAccess NSW on 1300 888 529 to discuss any legal problems and what assistance may be available from Legal Aid NSW, Community Legal Centres and other free legal advice.	Website: www.legalaid.nsw.gov.au Law Access NSW 1300 888 529

Provider	Support and assistance provided	Contact
NSW Fair Trading	Provide assistance and advice to consumers and business regarding fair and ethical practice.	13 32 20
Australian Government Department of Human Services	Farm Household Allowance Provides assistance to farmers and their families facing financial difficulties. Eligibility conditions apply.	1800 050 004
Department of Primary Industries	Provide assistance with livestock and other animals during the flood.	1800 814 647
NSW Rural Assistance Authority	Provides disaster relief low interest loans of up to \$130,000 to eligible primary producers and small businesses, and transport subsidies of up to 50% of the cost to transport livestock or fodder, to eligible primary producers.	1800 678 593
Australian Taxation Office	If you are experiencing any difficulties meeting your tax obligations the ATO can provide support.	13 11 42